

# Frequently Asked Questions

## *How do I start the process of buying property from Arcenas?*

After inquiring with us directly or through your broker, you will be sent an email containing more details on the project and property primers. The interested buyer should you already be a resident of Cebu.

## *What documents do I need to prepare to start the process?*

Once you decide to purchase a property with us, you will need to submit one (1) copy each of two (2) government-issued IDs. You will also need to pay the stated Reservation Fee.

All other forms and documents that need to be filled up will be provided by Arcenas Properties and will be coursed through your broker.

## *How long will it take to finish the buying process?*

The reservation process itself takes only hours. This involves the provision of the requirements (2 valid IDs and reservation fee) and signing of the Purchase Option and Reservation Agreement provided by Arcenas Properties.

The entire process, from reservation to buying, only takes 1.5 months from reservation to Contract to Sell signing.

## *How do you go about Arcenas' payment process? Are there installment plans?*

We have 2 standard payment options, as follows:

### 24-76 (Bank Financing)

24% Spread until a month until turnover

76% Balance payable upon turnover

### 10-90 (In-house)

10% Outright Down Payment

90% Spread until turnover

Currently, all the developments available have a turnover of 36 months.

Arcenas Estate, Banawa,

Cebu City, Philippines

(032) 520 8985

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## *Do you have a showroom for your units?*

Unfortunately, we do not have any showrooms. We can, however, show you the facade of existing units to get a better understanding of what you're buying.

## *What amenities are available within the estate?*

All developments have their own clubhouse and swimming pool as well as roads suitable for jogging.

## *What are the nearest establishments and landmarks?*

Inside the Arcenas Estate, we do have a grocery and pharmacy making it a self-sustaining development. Nearby establishments include hospitals (Chong Hua Hospital, Cebu Doctors University Hospital), schools (University of San Carlos, Matias Aznar Memorial College), among others.

## *What specialties does Arcenas Properties offer? Why should I choose Arcenas?*

Having been in the industry for almost 2 decades, we pride ourselves not only in the product we have consistently delivered but by the continuous service we have given to our homeowners. The standard houses and lots we offer come with above industry standard finishes. All you have to do is add in furniture and the house is ready to be a home! To a certain extent, we also accommodate customization requests to suit your preferences.

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